



# WELCOME TO FIRST EDITION OF OUR **QUARTERLY NEWSLETTER**

WE'RE EXCITED TO SHARE SOME OF OUR MOST RECENT ACHIEVEMENTS & UPDATES WITH YOU!

ANGELS AT HOME | APRIL, 2024

## **JOANNE GRANGE YANEZ**

**Joanne Grange Yanez**, a dedicated healthcare professional, embarked on her remarkable journey in the field of nursing in 1991, where she commenced her career in a nursing home. Her unwavering commitment to the well-being of others led her to pursue further education, eventually earning her credentials as a **Level 1 Nurse in adult care**, duly registered with the NMC.

With an impressive 18 years of hands-on experience in nursing, Joanne has become a seasoned practitioner known for her exceptional skills and compassionate approach to patient care. Her journey in the healthcare sector has been shaped by a relentless pursuit of excellence, underpinned by a genuine passion for making a positive impact on the lives of those entrusted to her care.

Beyond her professional pursuits, Joanne is a loving mother to three daughters, finding joy and fulfilment in the simple pleasures of family life. Her commitment to creating a better future for her children serves as a driving force behind her tireless efforts to maintain high standards of care in her profession. In her leisure time, Joanne indulges in the enriching world of literature, finding solace and inspiration within the pages of her favorite books. She has also cultivated a deep appreciation for the serene landscapes of North Wales, where she cherishes moments spent with her daughters and husband, creating lasting memories.



Joanne is more than a nurse; she is a nurturing force dedicated to leaving a legacy for her daughters. Her distinctive approach to managing her responsibilities include an infusion of dignity, respect, compassion, and empathy, qualities that resonate not only with her colleagues but also with the clients she serves. Joanne's unique blend of professionalism and heartfelt care sets her apart, making her an invaluable asset to the healthcare community.

### **REVIEW**

#### **"HOMECARE SCORE" 9.5/10**

Our 9.5/10 score on [homecare.co.uk](https://www.homecare.co.uk), based on customer reviews, is a testament to the hard work and dedication of our team. Your satisfaction and well-being are at the heart of everything we do, and we're incredibly grateful for the trust you've placed in us.

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## MEET OUR TEAM

### KAT TOOMBS

I have over 35 years experience of working in health and social care. I trained as a Learning disability nurse & social worker. I worked within a school for children and young people with complex health needs. This allowed me to broaden my knowledge and enhance my clinical skills.

Training education staff to meet the health needs of the children and young people, sparked my love of training. I have since completed my teaching (PTLLS) and assessors (CAVA) qualification.

Allowing me to train and assess all aspects of health and social care.

### HELEN REID

Hi my name is Helen and I have worked in care for over 31 years. I started in a care home and have worked within a school environment but mostly domiciliary care.

I started as a career and have worked my way up to Care Co-Ordinator, dealing with Rota's, clients enquiries and interacting with the care staff.

I also do still go out and do care as this is my first passion and it also helps within my role to know the clients.

My hobbies are Motocross and Ice skating AS TO which I support both my boys and partner with motocross. I enjoy being out and about and meeting people within the community, I am outgoing and love helping people.





## SARA JANE

My Name is Sara Jane, I have 15 plus years of experience in care. I started off working in mental health working in a hospital.

I have worked in care homes, nursing and domiciliary care learning different aspects of care along the way from brain injury to dementia etc. Along the way I have learnt no two cases are the same which is why its so important to get to know the clients and there backgrounds to be able to give the best possible care.

I have worked my way up to field care supervisor. A few years ago I was voted for carer of the year and I was in the final of the last nine.

## JUAN YANEZ HERRERA

Juan Jesus Yanez Herrera is a compassionate and dedicated nurse with 20 years of experience, specialising in A&E, Operating Theatres, and Geriatric Nursing.

Starting as a Healthcare Assistant (HCA), he rose through the ranks to become an Operations Support Manager, all the while maintaining a steadfast focus on providing exceptional care and nurturing his colleagues.

Juan's commitment to professionalism and quality care led him to become a CQC registered manager, where he continues to priorities staff training and development. Additionally, he takes great pride in his contributions to nursing literature, reflecting his passion for education and unwavering dedication to the field.





# THURSDAY ACTIVITIES GROUP

- The Thursday Activities Group (TAG) runs every Thursday from 10am–3pm at Maywood, Gravel Lane, Wilmslow. SK9 6LZ.
- TAG is run in partnership with Anchor Homes. TAG is a fully inclusive group of people, who get together to try new and different activities.
- The group is user led; therefore, everyone gets to choose what happens next week, this includes, what is for lunch.
- The staff have over 10 years of experience of running daytime activity groups for people with or without support needs. We have some very talented people who work for us from a classically trained violinist to a florist, all of whom love to share their talents with the people who attend.
- TAG is about combating isolation, inclusivity, companionship, building new relationships, fun activities, sharing knowledge, going back to a time when everyone sat together to share conversation and a good meal, stimulation, cognitive development and having a good time.



# WE ARE CHANGING OUR SOFTWARE!

## CARE LINE LIVE

CareLineLive's mission is to become the first truly integrated home care management software to improve home care agency efficiency, give carers more time to care while also providing predictive safeguarding concerns for patient welfare.

Helping home care providers digitise and improve efficiency and productivity, increase capacity and compliance. Helping carers provide excellent, person-centered care.



## CARE CIRCLE PORTAL

Keep family, friends, community health workers, emergency services and the whole circle of care in the loop by providing them access to up to date details of a service user.

Peace of mind about loved ones' care Family and health professionals can be given visibility on medication administered, tasks completed, observations recorded and care notes detailing visits to service users – improving transparency and trust between you, your clients

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# ACTIVITIES

## ST PATRICK'S DAY

Saint Patrick's Day, or the Feast of Saint Patrick, is a religious and cultural holiday held on 17 March, the traditional death date of Saint Patrick, the foremost patron saint of Ireland. Don't forget to wear Green.



## HELLO SPRING!

Not only will the sun start to shine for a longer period of time, but temperatures will also gradually start to increase. If additional daylight hours and sunshine doesn't put a smile on your face, perhaps the thought of cute new baby animals will? From lambs to chicks to baby bunnies, spring is full of life.

## CAREGIVERS DAY

Thank you to you all, for the work you do, it's appreciated more than you'll know.





## WOMEN'S DAY

On the 8th March, we celebrated "International Women's day" We are very fortunate and privileged to have such an amazing team of women at Angels at home care. International women's day celebrates social, economic, cultural, and political achievements of women. The day initiated lots of conversation around the role models and people we all look up to in society.



## HAPPINESS DAY

The International Day of Happiness is celebrated throughout the world on 20 March. It was established by the United Nations General Assembly on 28 June 2012. The International Day of Happiness aims to make people around the world realize the importance of happiness within their lives.

## EASTER SUNDAY!

One of the most significant days on the Christian calendar is Resurrection Day, also known as Easter Sunday, which honours the resurrection of Jesus. Families get together for feasts and celebrations, and churches host special services.





## TIME FOR A CUPPA

Make Time for a Cuppa and raise vital funds for families facing dementia this May. Time for a Cuppa's official week takes place from 1st-Wednesday, 8th May 2024. Call into the office during this time for a cuppa and a piece of cake. Join us at Maywood on 2nd May to celebrate more

## CHRISTMAS PARTY

This was the Christmas party we did at Maywood, Karaoke and buffet enjoyed by everyone.



Don't forget to follow us on social media for even more updates, behind-the-scenes peeks, & engaging content.



@angelsathomecare



@angelsathomecareservices

HAVE ANY QUESTIONS ABOUT CARE FOR YOUR LOVED ONES?

Reach out to us to schedule an appointment today.

Let's Chat!

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